










Let's Wash with  
**TOTO :**  
**WASHLET**



## ICON GUIDE

<b>EWATER+</b>		Mists the wand, toilet bowl and the underneath of the seat with electrolyzed water, keeping them clean to reduce the need for harsh chemicals.
<b>PREMIST</b>		A film of water keeps waste from clinging onto the toilet bowl.
<b>AIR-IN WONDER-WAVE</b>		The precise, pleasant, air rich stream keeps you clean. And it's always pleasantly warm.
<b>AUTO FUNCTIONS</b>		Product featuring integrated and automated sensor-activated functions.
<b>HEATED SEAT</b>		The moment you approach the toilet, the seat begins to rapidly warm up to a comfortable temperature.
<b>DEODORIZER</b>		Highly-effective deodorizing automatically takes place inside the toilet bowl both during and immediately after use, eliminating unwanted odors.
<b>WARM AIR DRYING</b>		The individually adjustable dryer follows the warm water spray to ensure a dry, clean overall feeling.

## DESIGN AWARD



The Red Dot is an award for high-quality design. An international jury only awards this sought-after seal of quality to products that feature outstanding design.



The Good Design Award is an internationally renowned sustainable design award. Product that has been strictly examined and approved by experts for sustainable performance such as CO2 reduction and energy saving.

## TABLE OF CONTENTS

### 04 WHAT IS WASHLET?

---

06	ICONIC JAPANESE WASHING CULTURE
08	NEW TRENDS IN WASHING EXPERIENCES
12	HEALTH GIFTS
14	BENEFITS AND TECHNOLOGIES

### 26 PRODUCT LINEUP

---

26	NEW PRODUCT
28	PRODUCT LINEUP
30	COMPARISON CHART
31	RECOMMENDED COMBINATIONS

### 36 USER MANUAL & WARRANTY

---

36	NOTES BEFORE PURCHASE & INSTALLATION
38	HOW TO USE
40	HOW TO CLEAN & MAINTAIN
42	WARRANTY POLICY
43	FAQ

### 44 EXPERIENCE WASHLET

---

44	SUGGESTED EXPERIENCE LOCATIONS
----	--------------------------------





**Why wipe  
when you can wash?**

**Why spray  
when you can use WASHLET?**

TOTO  
WASHLET

**CLEANER  
MORE COMFORTABLE  
GREENER**

with life-changing technology  
that brings wellness to life

WASHLET



ONE PIECE TOILET

CLOSE COUPLED TOILET

WALL HUNG TOILET

---

WASHLET®



# WASHLET®

The Birth of a Revolutionary Product

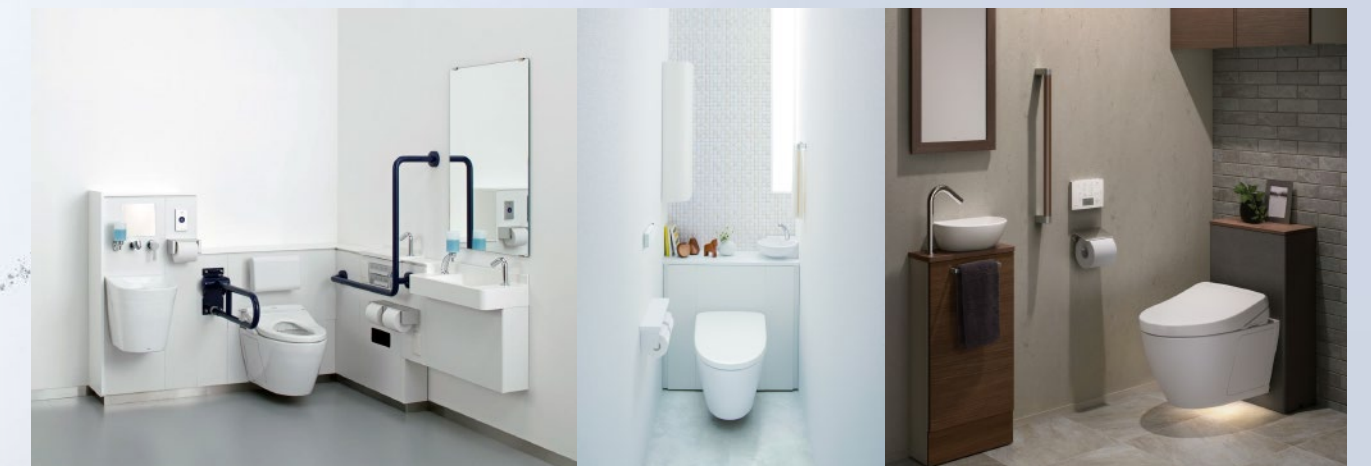


1980

REPRESENTS JAPANESE HYGIENE CULTURE, WIDELY USED IN JAPAN AND MANY COUNTRIES AROUND THE WORLD.

Launched in 1980, WASHLET began a revolution. It was a concept so innovative and so intelligently designed that it reinvented the way people perform the most vital daily ritual of the day. WASHLET introduced the custom of cleansing washing to a world that had long relied on the less sanitary and far less comfortable method of wiping with toilet paper.

Beyond the hygiene, this life-changing product brings a sense of harmony and wellness to daily life. By 2022, over 60 million units had been sold. Today, with focus on wellness, TOTO continues to develop advanced new technologies for WASHLET.



Public and household toilets use WASHLET in Japan.

## DO YOU KNOW?

### PUBLIC RESTROOMS IN JAPAN: REVEALING IMPRESSIONS AMONG INTERNATIONAL TOURISTS

- **"Cleanliness," "heated toilet seat,"** and **"no odor"** are the most impressive features of public toilets for the majority of tourists visiting Japan.
- **88% of tourists would like to have toilets equipped with warm water cleansing functions (like WASHLET).**
- **"To feel clean after using the toilet"** is the primary reason tourists desire toilets with bidet seats.

Results from "Domestic Awareness Survey on Public Toilets in Japan" with a target group of international tourists to Japan. Survey was conducted by TOTO Japan Co., Ltd. with a sample size of N=1,000 people from 5 regions (Europe, North America, Oceania, Asia, and Southeast Asia) between September 12-19, 2023 and November 16-27, 2023. Survey respondents: Individuals who have visited Japan since 2020 and those who intend to visit Japan in the future.



NOTABLE WASHLET PROJECTS IN VIETNAM



CUSTOMER TESTIMONIAL ON WASHLET

**“My family loves WASHLET!**  
My mom, who’s almost 80, loved it right from the start and was using it like a pro just one day after we got it installed. Even the kids love it and are taking better care of their hygiene thanks to WASHLET.”

Architect Pham Linh Huyen (Hanoi)  
Founder of Arttek Vietnam

**“In today’s world, where we’re all looking for ways to be more eco-friendly, save paper, and enjoy a more comfortable and convenient lifestyle, it’s no wonder that TOTO WASHLET is a great device, worthy using at home.”**

Architect Tran Ngoc Linh (Hanoi)  
Co-founder of Idee Architects

**“Ever since I built my house, I’ve always wanted to have modern and convenient appliances. WASHLET is the perfect fit for that. It opens and closes automatically, with no need for manual operation. It’s a lifesaver for seniors like me, and it doesn’t bother my kids either.”**

Mrs. N.T.M.Hong (Ho Chi Minh City)  
Businesswoman

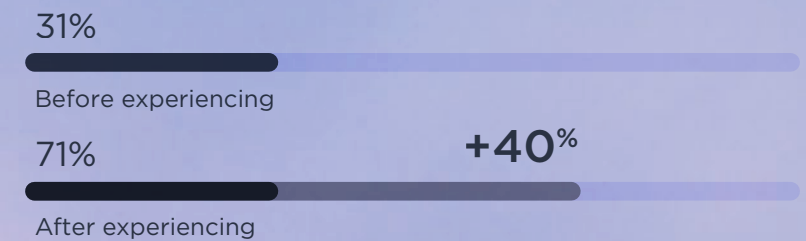
**🔍 DID YOU KNOW?  
WASHLET BRINGS A NEW HYGIENIC EXPERIENCE TO VIETNAM (\*)**

(\*) Survey conducted by TOTO Vietnam Co., Ltd. with 1,858 participants from November 2, 2023 to January 31, 2024 nationwide at authorized distributors, dealers, and TOTO Showrooms.



**71%**  
OF USERS WANT TO OWN WASHLET AFTER EXPERIENCING

WOULD YOU LIKE TO OWN WASHLET?



**TOP 5 IMPRESSIVE FEATURES OF WASHLET**



**3 REASONS OWNING WASHLET UPGRADES DAILY LIFE**

- 👑 Top 1: Elevate your bathroom experience with enhanced comfort, relaxation, and convenience.
- 👑 Top 2: Enjoy a cleaner and more hygienic toilet and bathroom.
- 👑 Top 3: Reflect modern lifestyle and personality.



TOTO  
washlét

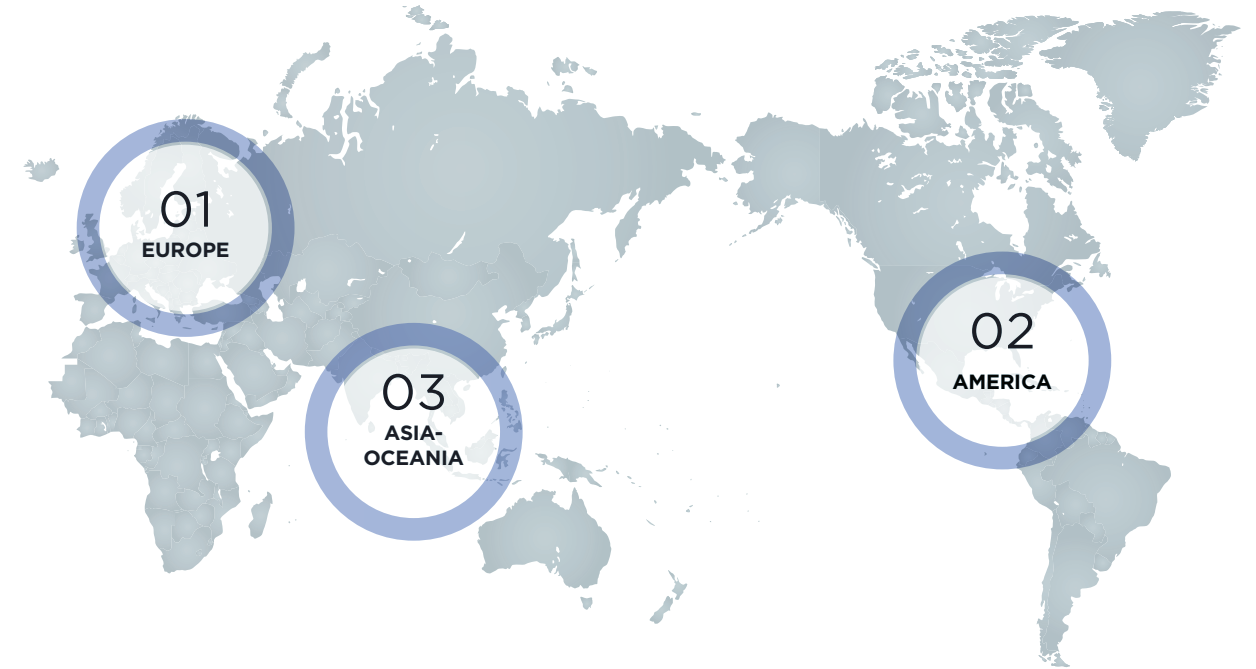
60  
MILLION  
UNITS SOLD  
WORLDWIDE



Since its inception in 1980, TOTO WASHLET has undergone continuous innovation and improvement to optimize user comfort and environmental friendliness, earning the trust of consumers worldwide. As of August 2022, the product has surpassed 60 million units sold globally.

GLOBAL ACCLAIMED

TOTO WASHLET'S PREVALENCE IN PREMIER PROJECTS WORLDWIDE



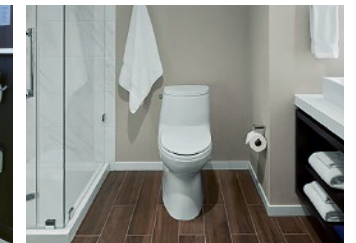
The Londoner Hotel (United Kingdom)



Eastin Hotel Hanoi (Vietnam)



Shangri-La Qiantan, Shanghai (China)



Hotel Nikko San Francisco (United States)



# A GIFT OF HEALTH FOR EVERYONE

## WASHLET - THE OPTIMAL SOLUTION FOR DIGESTIVE DISORDERS

### FAREWELL TO THE CHALLENGES OF CONSTIPATION

WASHLET enhances daily hygiene, making it cleaner and more comfortable, while alleviating the inconveniences associated with digestive problems <sup>(\*)</sup>.

<sup>(\*)</sup> Feedback results from a group of customers after a period of product use.

#### 1. Multiple cleansing spray patterns

- Air-in Wonder Wave technology that uses air rich water droplets to produce a more comfortable washing sensation and deliver more thorough cleaning with less water consumption.
- Cleansing spray patterns increase comfort and reduce conditions affecting the anus and rectum.



#### 2. Intergrated high technologies

##### Deodorizer, EWATER+ for Bowl and Wand and Premist

- Minimize Contact with Contaminants. Maintain a Clean and Safe Toilet and Bathroom.
- Avoid holding off on using the toilet, affecting negatively on health.



## COMPREHENSIVE WOMEN'S HEALTHCARE

Beyond Cleanliness and Comfort: WASHLET, a Gift of Well-being and Confidence for Women in every moments <sup>(\*\*)</sup>.

<sup>(\*\*)</sup> Survey results on the usage of electronic bidet seats in Japan with N=628 women aged 10-70.

### TOP 3 REASONS "WHY DO JAPANESE WOMEN USE A BIDET WITH WARM WATER?"

- 👑 Top 1: Clean sensitive areas
- 👑 Top 2: Reduce unpleasant odors on the period
- 👑 Top 3: Eliminate uncomfortable feelings



For more details about survey



### SOME OPINIONS FROM DIFFERENT AGE GROUPS:

- Cleanliness during menstruation (Teens)
- Cleaner than using toilet paper (Women in their 20s)
- Convenient for hygiene when sweating (Women in their 40s)
- Refresh! (Women in their 60s)
- Frequently used on days without bathing (Women in their 70s)

		EASY TO CLEAN, REDUCE TOILET CLEANING TIME AND FREQUENCY
COMFORTABLE HEATED SEAT, ESPECIALLY IN WINTER		
	USER-FRIENDLY DESIGN MINIMIZES MANUAL OPERATION	
		SAFE AND HYGIENIC CLEANING, NO CONTACT WITH DIRT. CHILDREN BECOME INDEPENDENT IN PERSONAL HYGIENE
GENTLE CLEANSING WITH ADJUSTED WATER PRESSURE EVEN FOR THOSE WITH DIGESTIVE AND ANAL DISORDERS		
	PERSONALIZED CLEANING EXPERIENCE	



# washLÉT®

washLÉT®



## BENEFITS & TECHNOLOGIES



### WELLNESS



AIR-IN WONDER WAVE

### CLEANLINESS



EWATER+

- FRONT CLEANSING
- WIDE FRONT CLEANSING
- SELF-CLEANING WAND
- CLEAN MATERIAL



AIR-IN WONDER WAVE

- REAR CLEANSING
- REAR SOFT CLEANSING
- MAIN UNIT ONE-TOUCH REMOVAL



PREMIST

- OSCILLATING CLEANSING
- PULSATING CLEANSING

### SUSTAINABILITY



EWATER+



WATER SAVING

• AUTO ENERGY SAVER

### HOSPITALITY



AUTO OPEN / CLOSE LID



HEATED SEAT

- WAND POSITION ADJUSTMENT



DEODORIZER

- WATER PRESSURE ADJUSTMENT



DRYER

- SOFT LIGHT

### DESIGN

- INTEGRATED DESIGN

- CLEAN MATERIAL





The precise, pleasant, air rich stream keeps you clean and it's always pleasantly warm.



## AIR-IN WONDER WAVE

AIR-IN WONDER-WAVE is a technology that uses air rich water droplets to produce a more comfortable washing sensation and deliver more thorough cleansing with less water consumption. Even more, water is warmed instantly as needed, so you need never worry about running out of warm water.



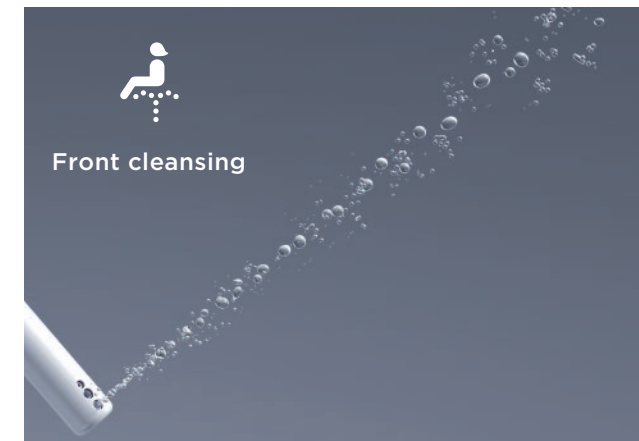
### CLEANSING SPRAY PATTERNS



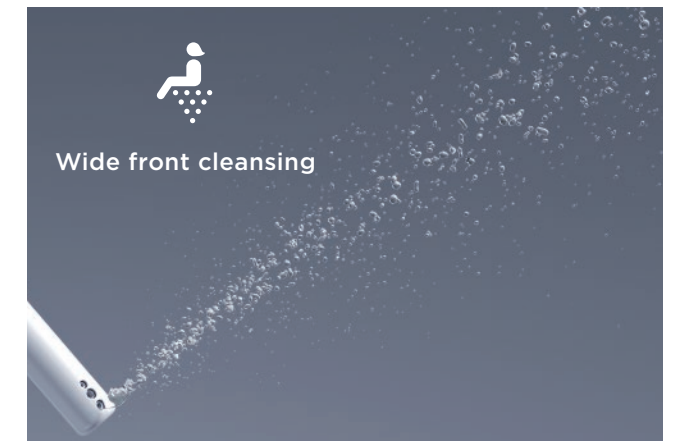
Large air-filled water droplets offer complete cleansing and a comfortable sensation with minimal water use.



Plentiful shower of water gives a gentle sensation for complete cleansing over a wider area.



Gentle dispersion of large water droplets ensure intimate cleansing in the most comforting way.




Shower of small water droplets reaches a wider area giving a gentle coddling sensation to sensitive skin.

  
**Oscillating  
Cleansing**

The back-and-forth movement of the wand ensures thorough cleansing of the entire area.



  
**Pulsating  
Cleansing**


Rhythmically pulsating stream of cleansing warm water.



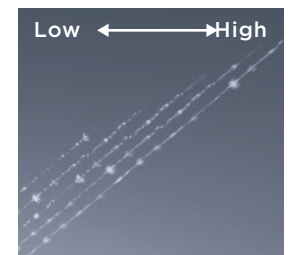
  
**Wand Position  
Adjustment**

You can easily set the wand position according to your preference.



  
**Water Pressure  
Adjustment**

Select from five levels of water pressure.







# CLEAN SYNERGY EWATER+



**PREMIST**  
PREVENT waste from CLINGING



**CEFIONTECT**  
FORCES waste to SLIDE DOWN



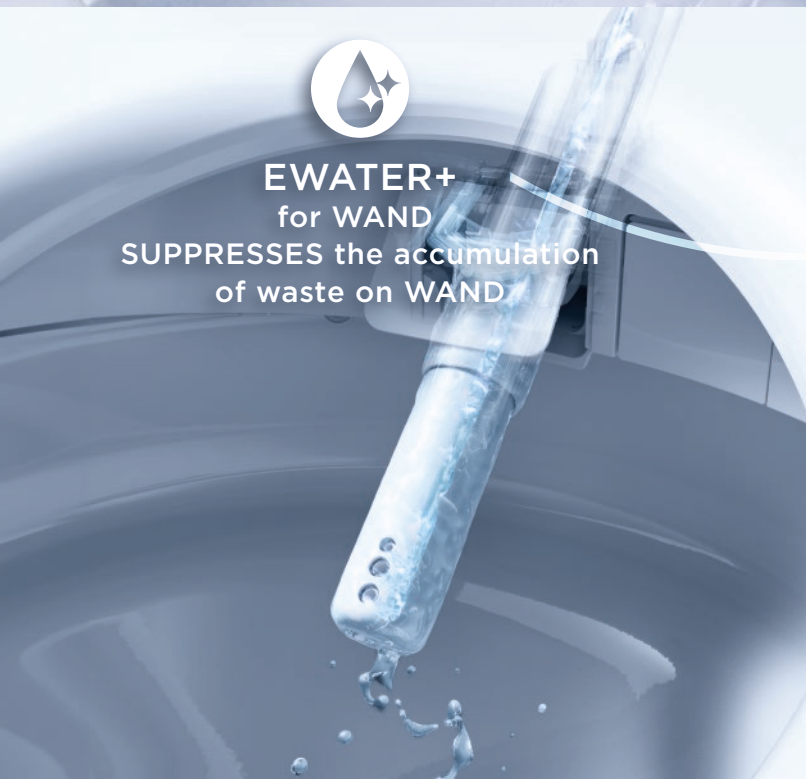
**TORNADO FLUSH**  
SWIRLS and EJECTS  
waste entirely

## CLEAN SYNERGY

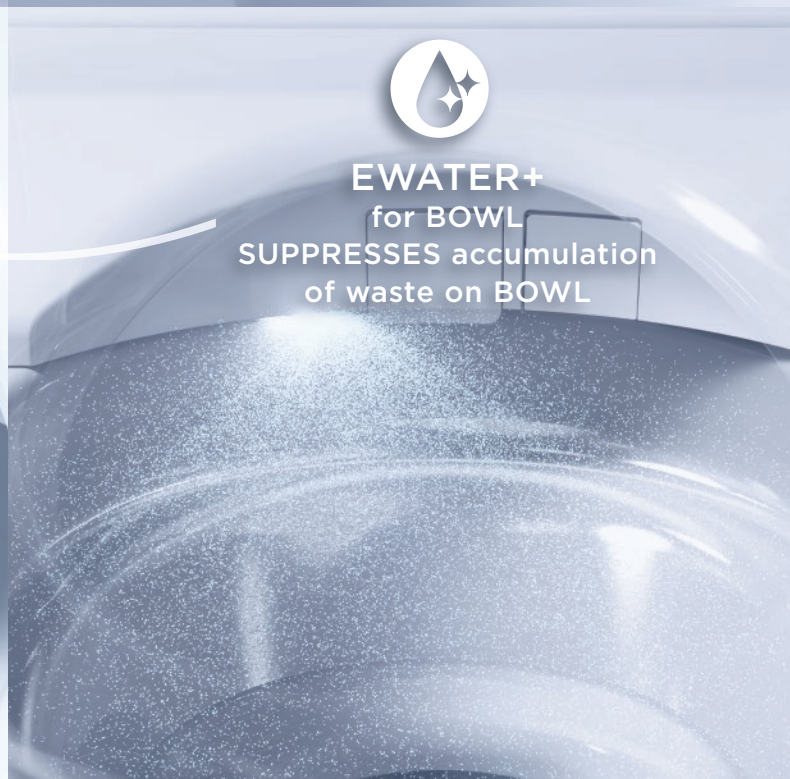
Your toilet reappears  
anew every time



**RIMLESS**  
Makes for a much  
easier to clean toilet



**EWATER+  
for WAND**  
SUPPESSES the accumulation  
of waste on WAND



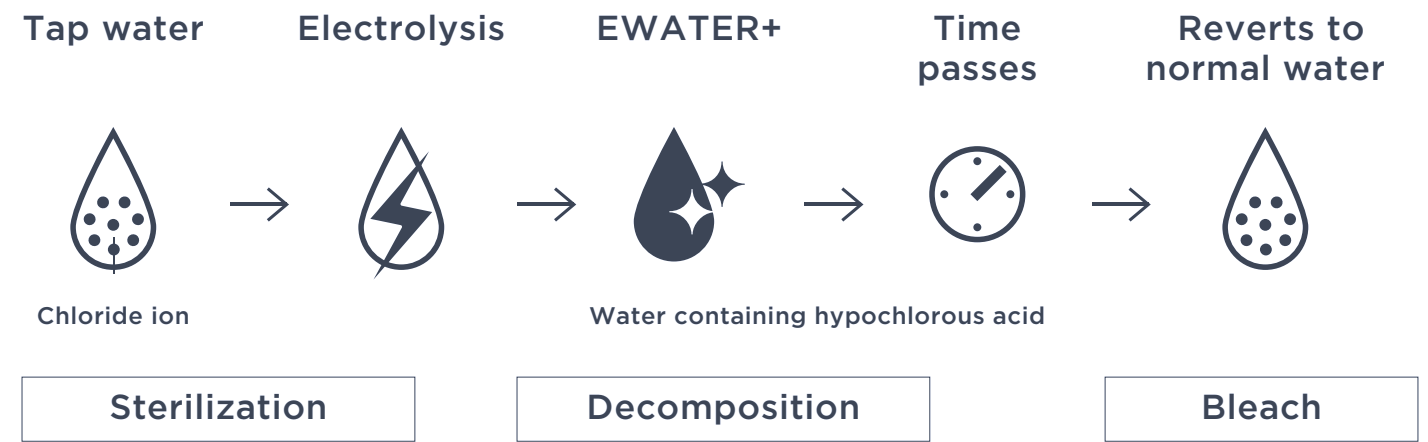
**EWATER+  
for BOWL**  
SUPPESSES accumulation  
of waste on BOWL



**EWATER+  
for BOWL**



**EWATER+  
for WAND**



\*The effect of water containing hypochlorous acid to suppress bacteria growth

Generated from tap water  Use no detergents or chemicals  Reverts to normal water with time 



Beautiful fit and paring of the toilet bowl and seat.  
A further evolution of clean design.



DESIGN

WASHLET®

High-quality resin repels waste and dirt  
and resists staining, keeping surfaces clean.



Simply attractive even when the lid is open.  
Free of unnecessary pieces,  
design ensures easy cleaning.

(\*) C2 Simple Series - TCF23710AAA is not applied.



Seamless seat (\*)



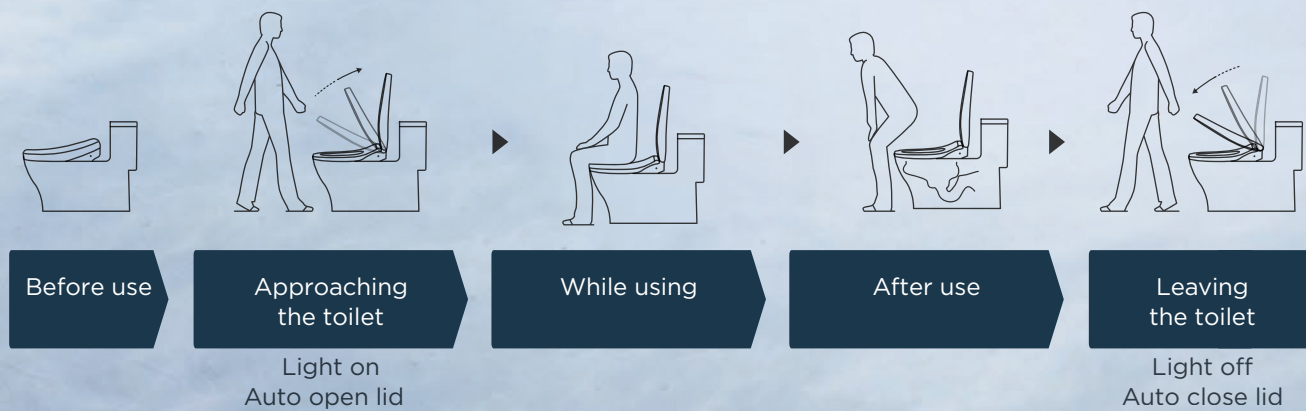
# COMFORT TECHNOLOGY

Pursuing comfort to enrich everyday living for you and your loved ones.



## AUTO OPEN / CLOSE LID (\*)

Eliminating the need to touch the toilet surfaces, the lid automatically opens and closes when the toilet is approached and departed.



## UTILITIES

WASHLET®

### DRYER (\*\*)

Suitable dryer temperature helps reduce toilet paper usage.



### DEODORIZER (\*\*)

Highly effective deodorizing automatically takes places inside the toilet bowl both during and immediately after use, leaving no disturbing odors.



### HEATED SEAT

The moment you approach the toilet, the seat begins rapidly warming to a comfortable temperature.



### AUTO OPEN /CLOSE LID

Eliminating the need to touch the toilet surfaces, the lid automatically opens and closes when the toilet is approached and departed.



### REMOTE CONTROL (\*\*\*)

WASHLET® remote controls have an elegant, classic and user-friendly design.



### SOFT LIGHT (\*\*\*)

Subdued lighting switches on when the toilet is approached, so users do not have to disturb themselves at night with a bright bathroom light.

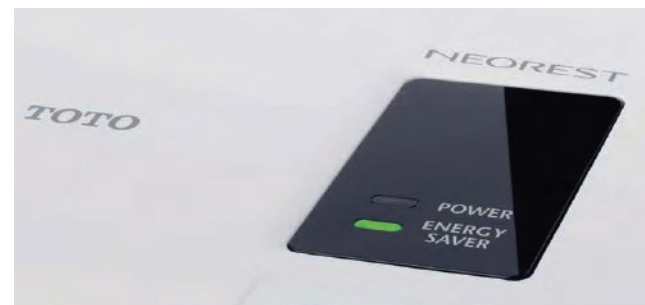


(\*) Only applied to WASHLET S7 Series.  
 (\*\*) Not equipped with WASHLET C2 Simple Series.  
 (\*\*\*) Only applied to WASHLET S7/S5/C5 Series.  
 (\*\*\*\*) Only applied to WASHLET S7 Series.



# SUSTAINABILITY

Treating our planet with respect is very important to us. This is why we place a great deal of value on resource-saving production for WASHLET® and environmentally friendly technologies for long-term sustainable use.



### ENERGY SAVER

TOTO toilets feature two types of energy savers. Energy saver timer allows you to set a time at which the shower toilet is set to stand-by mode. With energy saver auto, it records its users' habits and automatically selects the best time for stand-by mode.

### SUSTAINABLE CLEANSING SOLUTION

Many of our WASHLET® models use cleansing EWATER+ to ensure that the wand jet and toilet bowl are extra clean, keeping dirt and bacteria from accumulating. Free of chemicals and cleansers, EWATER+ eventually turns back into H2O and is returned to the water cycle. Unlike chemicals and conventionally used cleansers, EWATER+ isn't bad for the environment or our health.



### GREEN GOOD DESIGN AWARD

Many of our WASHLET® models have already received one of the world's most important sustainability awards, the GREEN GOOD DESIGN AWARD. Chicago Athenaeum Museum for Architecture and Design and the European Centre for Architecture Art Design and Urban Studies give this annual award to the world's most innovative products featuring environmentally friendly designs.



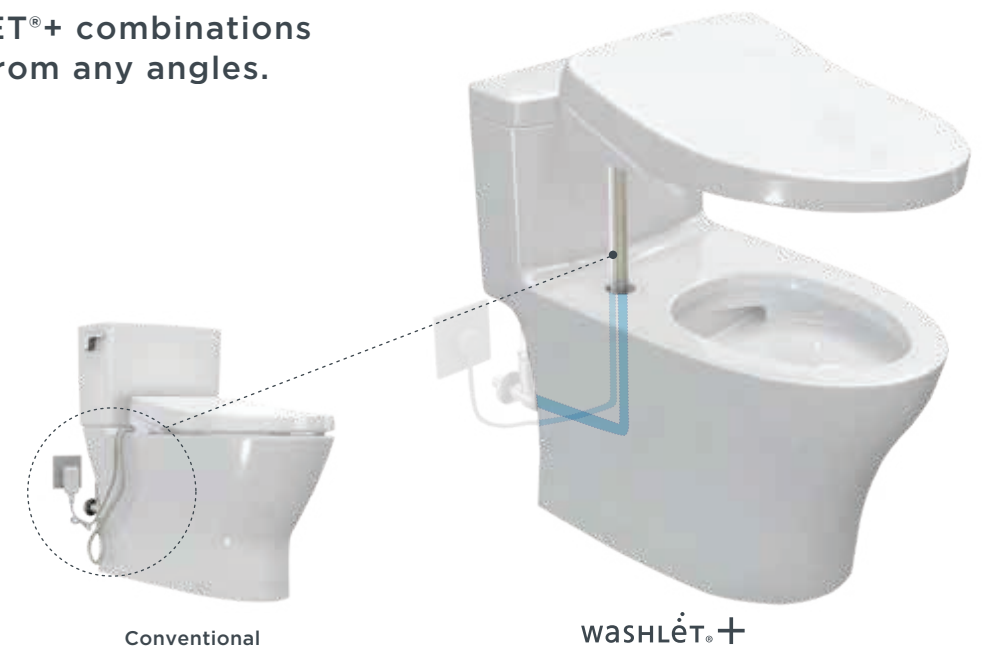
# washLÉT. +

Series of WASHLET-and-toilet seats.  
New standards of comfort and cleanliness for daily life.

Designed for every home, WASHLET+ is the smart way to introduce the life-changing comfort and cleanliness of TOTO technology to your life. Each toilet-and-seat set is harmoniously designed with no protruding pipes or cords. Various sets are available. Choose your WASHLET+ with the features that best match your home and sense of style.

### Toilet and WASHLET®+ combinations that are beautiful from any angles.

Making it possible to pursue beautiful design, WASHLET+ is new series of toilet and WASHLET combinations that uses a TOTO proprietary system to conceal WASHLET water supply hose and electrical cord inside.



Conventional

washLÉT. +



# WASHLET S7

UPGRADE HYGIENE EXPERIENCE  
WITH THE NEXT-GENERATION TOILET SEAT

Enhanced Design and Technology



## New Design and New Materials



**Organic Design:**  
25% thinner seat,  
harmonious lines create a  
sense of relaxation for  
both the user and space.

**Clean Resin:**  
Special silicone-based  
material with dirt-resistant  
make cleaning easy.

**New Remote control:**  
Elegant and user-friendly.

## New Technology for a Cleaner and Comfier Hygiene Experience



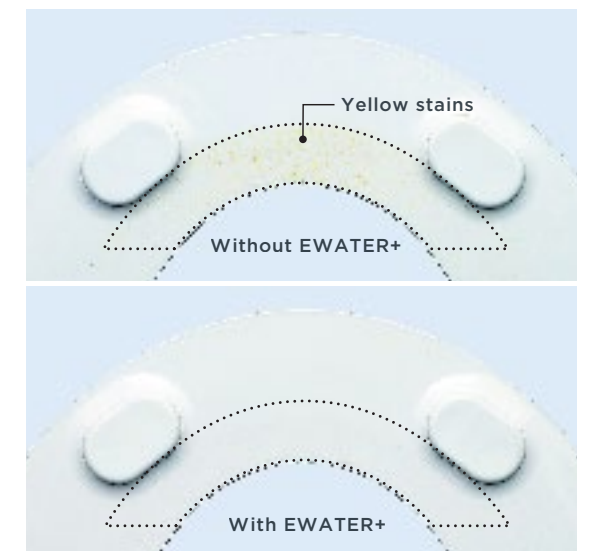
**New Features:**  
EWATER+ for Under seat

**Other Technologies**  
**Cleansing technology:**

- Air-in Wonder Wave
- EWATER+ for Bowl and Wand
- Premist

**Comfort technology:**

- Auto open/close lid
- Heated seat
- Soft light
- Auto flush
- Deodorizer
- Dryer

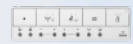


Survey collected by TOTO: Evaluation of waste on the front section of the backside of the toilet seat with and without use of EWATER+.

Usage conditions: A number of uses equivalent to usage for 2 weeks by a family of 4 (without cleaning).  
Results vary according to usage and environmental conditions.



# WASHLET LINE UP



## WASHLET S7 SERIES | TCF47360GAA (\*) **NEW**

WASHLET S7 Series (220V)  
Designed for Elongated Toilets

Functions:

- Auto open / close lid
- Multi cleansing function wand
- EWATER+ for bowl, wand and under seat
- PREMIST
- Warm air dryer
- Deodorizer
- Heated seat
- Remote control

L530 x W383 x H103 mm



TCF47360GAA  
(Normal type & Concealed type)



## WASHLET S7 SERIES | TCF4911Z | TCF4911EZ

WASHLET S7 Series (220V)  
Designed for Elongated Toilets

Functions:

- Auto open / close lid
- Multi cleansing function wand
- EWATER+ for bowl, wand and under seat
- PREMIST
- Warm air dryer
- Deodorizer
- Heated seat
- Remote control

L532 x W383 x H125 mm



TCF4911Z  
(Normal type)



TCF4911EZ  
(Concealed type)



## WASHLET S5 SERIES | TCF34320GAA | TCF34570GAA

WASHLET S5 Series (220V)  
Designed for D-shaped Toilets

Functions:

- Multi cleansing function wand
- EWATER+ for wand
- PREMIST
- Warm air dryer
- Deodorizer
- Heated seat
- Remote control

L540 x W383 x H130 mm



TCF34320GAA  
(Normal type)t



TCF34570GAA  
(Concealed type)



## WASHLET C5 SERIES | TCF24410AAA | TCF24460AAA

WASHLET C5 Series (220V)  
Designed for Elongated Toilets

Functions:

- Multi cleansing function wand
- EWATER+ for wand
- PREMIST
- Warm air dryer
- Deodorizer
- Heated Seat
- Remote control

L530 x W383 x H147 mm



TCF24410AAA  
(Normal type)



TCF24460AAA  
(Concealed type)



## WASHLET S2 SERIES | TCF33320GAA | TCF33370GAA

WASHLET S2 Series (220V)  
Designed for D-shaped Toilets

Functions:

- Multi cleansing function wand
- EWATER+ for wand
- PREMIST
- Warm air dryer
- Deodorizer
- Heated Seat
- Sided control

L540 x W462 x H130 mm



TCF33320GAA  
(Normal type)



TCF33370GAA  
(Concealed type)



## WASHLET C2 SERIES | TCF23410AAA | TCF23460AAA

WASHLET C2 Series (220V)  
Designed for D-shaped Toilets

Functions:

- Multi cleansing function wand
- EWATER+ for wand
- PREMIST
- Warm air dryer
- Deodorizer
- Heated Seat
- Sided control

L530 x W472 x H147 mm



TCF23410AAA



TCF23460AAA  
(Concealed type)



## WASHLET C2 SIMPLE | TCF23710AAA **NEW**

WASHLET C2 SIMPLE Series (220V)  
Designed for Elongated Toilets

Functions:

- Multi cleansing function wand
- PREMIST
- Heated seat
- Sided control

L531 x W473 x H168 mm



TCF23710AAA  
(Concealed type)



# COMPARISON CHART

WASHLET COMPARISON CHART								
ITEM CODES		WASHLET S7		WASHLET S5	WASHLET S2	WASHLET C5	WASHLET C2	
		TCF47360GAA	TCF4911EZ TCF4911Z	TCF34570GAA TCF34320GAA	TCF33370GAA TCF33320GAA	TCF24460AAA TCF24410AAA	TCF23460AAA TCF23410AAA	TCF23710AAA*
DESIGN								
For Concealed Toilets		•	• (TCF4911EZ)	• (TCF34570GAA)	• (TCF33370GAA)	• (TCF24460AAA)	• (TCF23460AAA)	—
CLEANSING	Rear cleansing	•	•	•	•	•	•	•
	Soft rear cleansing	•	•	•	•	•	•	—
	Front Cleansing	•	•	•	•	•	•	•
	Wide Front Cleansing	•	•	—	—	—	—	—
	Osilating Cleansing	•	•	•	•	•	•	•
	Pulsating Cleansing	•	•	•	—	•	—	—
	Instantaneous heating	•	•	•	•	—	—	—
	Water pressure adjustment	•	•	•	•	•	•	•
	Water temperature adjustment	•	•	•	•	•	•	•
	Water position adjustment	•	•	•	•	•	•	•
COMFORT	Deodorizer	•	•	•	•	•	•	—
	Dryer	•	•	•	•	•	•	—
	Air temperature adjustment	•	•	•	•	•	•	—
	Heated Seat	•	•	•	•	•	•	•
	Soft closing cover	•	•	•	•	•	•	•
	Auto open / close lid	•	•	—	—	—	—	—
	Soft light	•	•	—	—	—	—	—
	Remote control	•	•	•	—	•	—	—
HYGIENE	Premist	•	•	•	•	•	•	•
	EWATER+ for bowl	•	•	—	—	—	—	—
	EWATER+ for wand	•	•	•	•	•	•	—
	EWATER+ for under seat	•	—	•	•	•	•	•
	Antibacterial feature	•	•	•	•	•	•	•
	Removable Lid	•	•	•	•	•	•	•
	Wand cleansing button	•	•	•	•	•	•	•
	Self-cleansing wand	•	•	•	•	•	•	•
ENERGY SAVING	Energy saving	•	•	•	•	•	•	•
PERSONAL SETTING	Number of Users	4 users	2 users	2 users	—	2 users	—	—

# RECOMMENDED COMBINATIONS | WALL HUNG TOILET

washlet®

## COMBINATION 1

### WALL HUNG TOILET WITH WASHLET S5 SERIES TCF34320GAA (220V)

Stain Resistant, Easy-to-clean Surface with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water (4.5L/3L)

FLUSH PANEL MB175M#SS



CONCEALED TOILET TANK WH172AAT TCA502



WALL HUNG TOILET WITH WASHLET S5 SERIES CW553C TCF34570GAA



## COMBINATION 2

### WALL HUNG TOILET WITH WASHLET S7 SERIES TCF4911EZ (220V)

Stain Resistant, Easy-to-clean Surface with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water (4.5L/3L)

FLUSH PANEL MB171M#SS



CONCEALED TOILET TANK WH172AAT TCA465



WALL HUNG TOILET WITH WASHLET S7 SERIES CW822REA TCF4911EZ







**COMBINATION 1**

**ONE PIECE TOILET WITH  
WASHLET SERIES S7  
TCF4911EZ | MS636CDRW12**

Stain Resistant, Easy-to-clean Surface  
with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water (4.5L/3L)  
L740 x W490 x H670 mm



**COMBINATION 2**

**ONE PIECE TOILET WITH  
WASHLET SERIES S7  
TCF4911EZ | MS625CDW12**

Stain Resistant, Easy-to-clean Surface  
with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water with 4.5L/3L  
L740 x W490 x H610 mm



**COMBINATION 3**

**ONE PIECE TOILET WITH  
WASHLET SERIES C5  
TCF24460AAA | MS889CDRW15**

Stain Resistant, Easy-to-clean Surface  
with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water (4.5L/3L)  
L701 x W387 x H699 mm



**COMBINATION 4**

**ONE PIECE TOILET WITH  
WASHLET SERIES C2  
TCF23460AAA | MS887CRW17**

Stain Resistant, Easy-to-clean Surface  
with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water 4.8L  
L727 x W428 x H657 mm







**COMBINATION 1**

**CLOSE COUPLED TOILET WITH  
WASHLET SERIES C2 SIMPLE  
TCF23710AAA | CS767RW18**

Stain Resistant, Easy-to-clean Surface  
with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water 4.8L  
L727 x W445 x H698 mm



**COMBINATION 2**

**CLOSE COUPLED TOILET WITH  
WASHLET SERIES C2 SIMPLE  
TCF23710AAA | CS769DRW18**

Stain Resistant, Easy-to-clean Surface  
with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water (4.5/3L)  
L700 x W395 x H747 mm



**COMBINATION 3**

**CLOSE COUPLED TOILET WITH  
WASHLET SERIES C2 SIMPLE  
TCF23710AAA | CS326DW18**

Stain Resistant, Easy-to-clean Surface  
with CeFiONtect Technology  
RIMLESS design  
Quiet, Powerful Tornado Flush System  
Saving water 4.5/3L  
L710 x W380 x H718 mm



**COMBINATION 4**

**CLOSE COUPLED TOILET WITH  
WASHLET SERIES C2 SIMPLE  
TCF23710AAA | CS302DW18**

Powerful Siphon Flush System  
Saving water (4.8L/3L)  
L695 x W380 x H692 mm





WASHLET®

## EASY INSTALLATION & SAFE USAGE

### 1. EASY INSTALLATION

- WASHLET can combine with any toilets.
- In case your toilets is not TOTO product, you can combine WASHLET when using the adapter plate (Sold separated). Please contact TOTO Vietnam to know more.

### 2. SAFE USE

#### Water resistance

- IPx4 waterproof standard compliant.
- Protective Sensors and Relays.
- IEC 60335-1 safety standard compliant.
- Circuit board meets TÜV SÜD German safety standards.

#### Easy to clean

- High-grade plastic material repels dirt particles and enables liquids to bead on surfaces, keep wand jet clean.
- Refer to how to clean the page on pages 15-16.

### 3. RELIABLE CUSTOMER SERVICE

- Dedicated Warranty Service: TOTO's comprehensive warranty service brings comfort and peace of mind.
- Customer Commitment: TOTO is committed to providing prompt and effective support to address any customer concerns.



CUSTOMER SERVICE  
HOTLINE:  
**1800 558830**



## BEFORE PURCHASE



- 1 Concealed electrical wiring installation in the bathroom area.
- 2 Use a grounded 3-prong outlet (British Standard).
- 3 Install the outlet 40 cm above the floor and on the left of the toilet seat for convenient usage.
- 4 Ensure a proper grounding connection is established for the outlet, either through a neutral wire or the installation of a 1mA ELCB (Earth Leakage Circuit Breaker) to protect against electrical shocks.
- 5 Ensure where toilet is installed must be dry and well-ventilated.



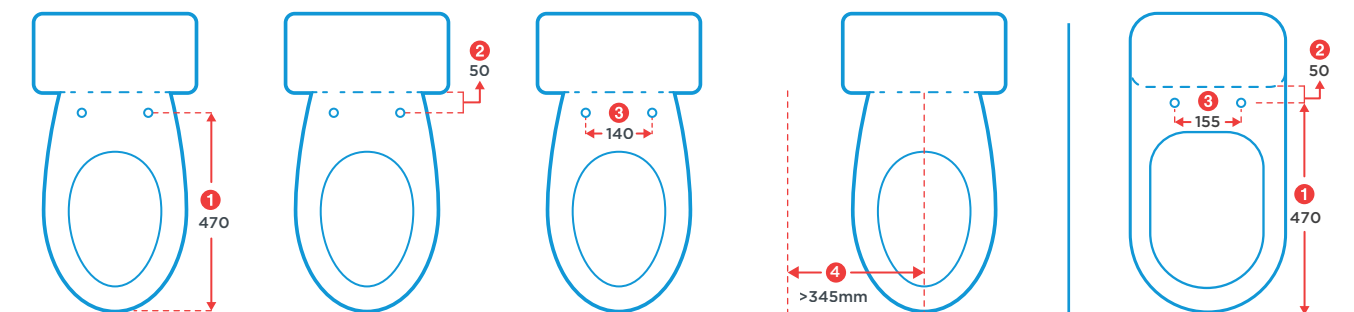
GROUND  
3-PRONG  
OUTLET



ADAPTER PLATE  
DESIGNED FOR WASHLET  
SHXCP553

## WASHLET can combine with any toilets

For best installation for optimal use, it needs to measure 4 sizes:



#### SIZE 1:

If the distance of the toilet seat length from the center of the hole with the lid fixed is from 461-485mm, WASHLET will fit.

#### SIZE 2:

If the distance from the center of the lid to the water stopper is from 50mm, WASHLET will install without straying.

#### SIZE 3:

If the distance between 2 holes with caps is 140mm, the WASHLET thread will be installed. If not, buy an additional SHXCP553 for installation.

#### SIZE 4:

If the distance from the center of the hemisphere to the wall is >345mm, WASHLET can be installed, especially codes with close interbody control. Apply the same method to the D-shaped toilet. Use the SHXCP553 multifunction device if size 3 > 140mm.

Apply the same method to the D-shaped toilet.

Use the SHX-CP553 multifunction device for cases of size 3 > 140mm.

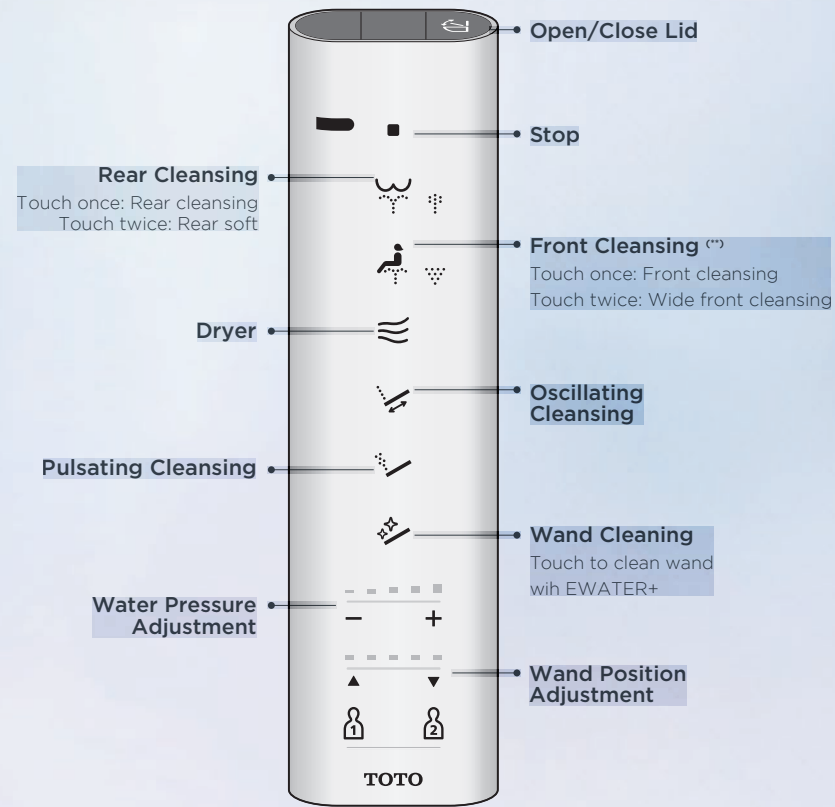
## DURING INSTALLATION

Refer to the instructional video at QR code. Carefully read the User Manual & Product Installation Instructions in the box.

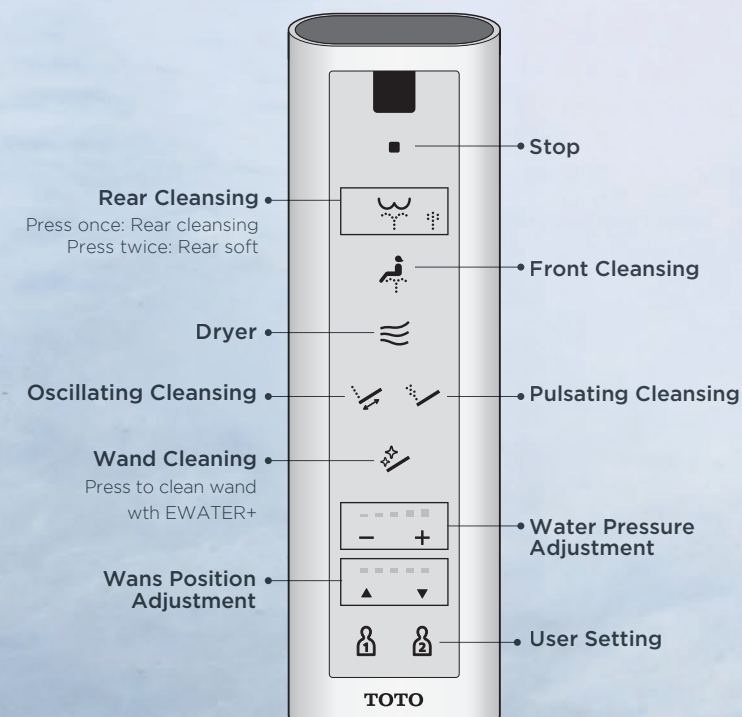




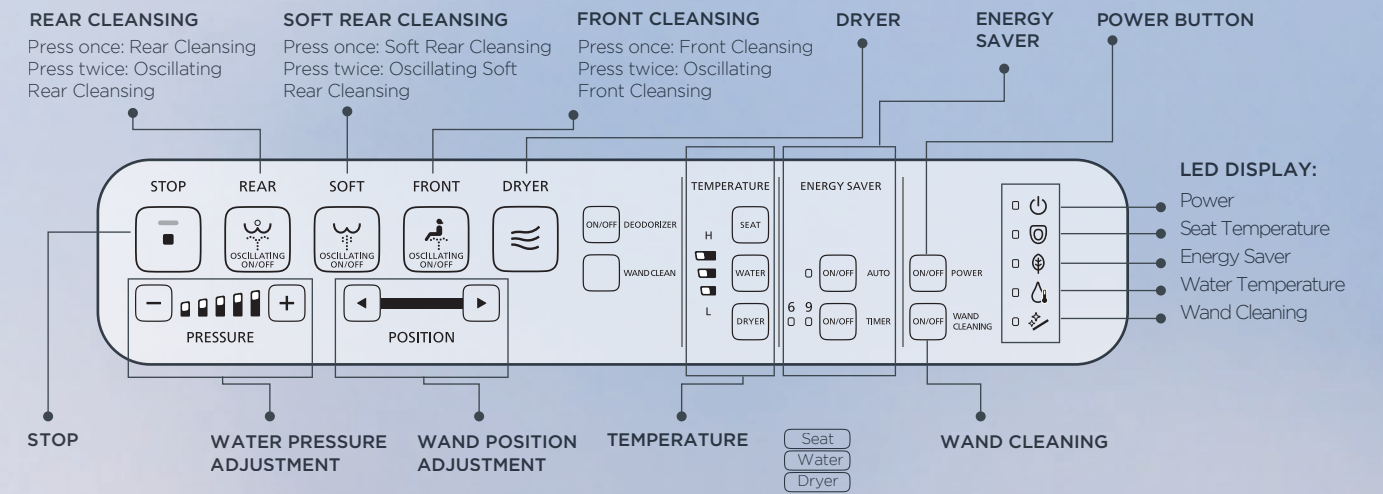
WASHLET SERIES S7 | TCF4911Z/EZ



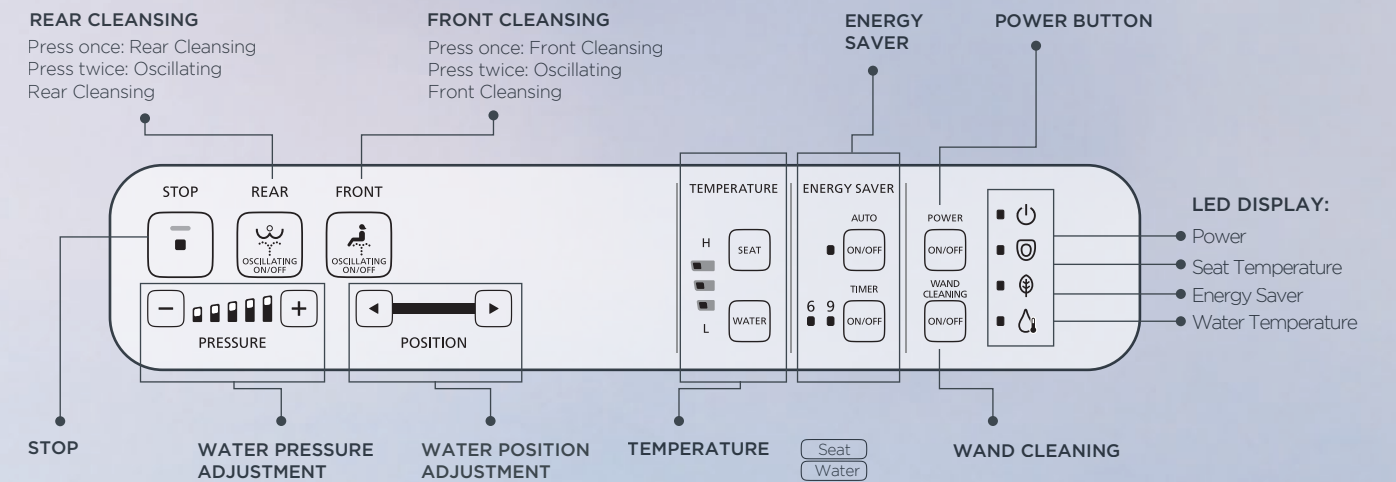
WASHLET SERIES S5 | TCF34320GAA  
WASHLET SERIES C5 | TCF24460AAA



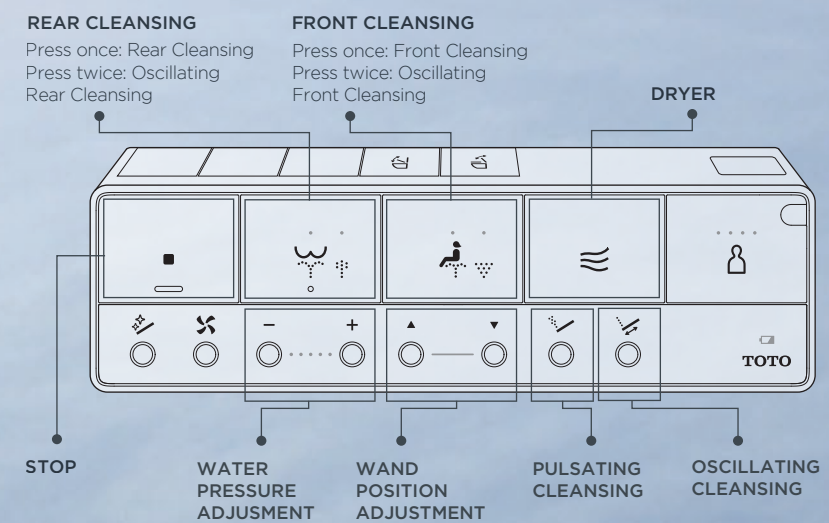
WASHLET SERIES S2 | TCF33320GAA  
WASHLET SERIES C2 | TCF23710AAA



WASHLET C2 SIMPLE SERIES | TCF23710AAA NEW



WASHLET SERIES S7 | TCF47360GAA (\*) NEW





**1 HOW TO CLEAN THE WAND**

**Step 1:** Press the "Wand Cleaning" button on the remote control. The nozzle will extend and clean automatically. After 5 minutes, the nozzle will retract automatically.

**Step 2:** Wipe the wand gently with a soft, damp cloth. Avoid applying force or using abrasive materials that could damage the wand. For stubborn stains, use a neutral detergent to clean.



**2 HOW TO CLEAN THE BODY & THE SEAT**

**Step 1:** Power off WASHLET.

**Step 2:** Use a soft, damp cloth to wipe down areas including hinges, main body, lid cover, top & under seat. For stubborn stains, use neutral detergent to clean.

**Step 3:** Power on WASHLET and Use.



**3 HOW TO CLEAN THE LID**



**Step 1:** Power off WASHLET.  
**Step 2:** Use a soft, damp cloth, wipe down areas including Lid, Seat and Rim. For stubborn stains, use a neutral detergent to clean.  
**Bước 3:** Power on WASHLET and check if the WASHLET works normally.

**4 HOW TO CLEAN THE GAPS BETWEEN WASHLET AND TOILET**

**Step 1:** Power off WASHLET. Unplug WASHLET from the power outlet. Close the water supply valve. Disconnect the water supply hose.

**Step 2:** Once any remaining water has drained from the water supply valve, remove WASHLET: Press the button located on its right side, beneath the odor filter cover. Pull the WASHLET body towards you and lift the WASHLET up and away from the toilet bowl.



**Step 3:** Use a soft, damp cloth with a diluted mild detergent, then wipe again with a clean damp cloth to remove any remaining detergent residue.

**Step 4:** WASHLET body firmly into place until you hear a clicking sound. Reconnect the water supply hose. Open the water supply valve. Plug the WASHLET back into the power outlet.

**Step 5:** Power on and Use.



**CLEANING PRECAUTIONS**

- ✔ Unplug and close the lid before cleaning the toilet.
- ✔ Use neutral detergents.
- ✔ Use soft moisturized cloth.
- ✘ Do not spray water directly onto WASHLET.
- ✘ Do not let water /detergents seep into the gaps between the main body and the toilet bowl.





**MORE CONVENIENT WITH  
ELECTRONIC  
WARRANTY  
ACTIVATION**

- 1 Access the warranty page by logging into website **vn.toto.com** or scanning the QR code located on the front of the product.
- 2 Go to **"WARRANTY"** section, select **"ACTIVATE WARRANTY"** and confirm your user role.
- 3 Scan the QR code or manually enter the 15-digit serial number on the warranty label.
- 4 Fill in the required customer information and purchase location. Then click on **"ACTIVATE WARRANTY"** button.
- 5 Select **"CONTINUE ACTIVATING OTHER PRODUCTS"** option in case of activating multiple products simultaneously. Click on **"FINISH"** to complete the process.



CUSTOMER SERVICE  
HOTLINE  
**1800 558830**



**1 Is it safe to use WASHLET in the bathroom?**

- WASHLET - Safe for users:
- Meets IPx4 waterproof standard
  - Equipped with sensors and protective relays
  - Complies with IEC 60335-1 safety standard
  - Circuit board certified by German TÜV SÜD

**2 Are there any mandatory requirements when installing WASHLET?**

- Requirements before installing WASHLET:
  - Safe electrical setup: grounded 3-prong outlet British standard.
  - Bathroom: dry and well-ventilated.
  - Measure your toilet to choose the right WASHLET.
- Refer to the detailed guideline on pages 36-37.

**3 Is it easy to clean WASHLET?**

- Cleaning the WASHLET is easy thanks to its resin material that resists dirt and is easy to wipe down.
- Refer to the detailed instructions on pages 46-47.

**4 Can WASHLET be installed on toilets from other brands?**

- The WASHLET can be combined with other brands of toilets using adapter plate (sold separately).
- For optimal installation, refer to the guide on measuring your toilet's dimensions on pages 36-37.

**5 How long is the warranty for WASHLET?**

- All products (including parts) come with a 2-year warranty.
- For more details:



WARRANTY POLICY

**6 Where can I experience WASHLET?**

- Showroom TOTO
  - In Hanoi: *2nd Floor, Tower 2, Capital Place Building, 29 Lieu Giai, Ngoc Khanh Ward, Ba Dinh District, Hanoi.*
  - In Ho Chi Minh: *Building 1A, 1A Pham Ngoc Thach, Ben Nghe Ward, District 1, Ho Chi Minh.*
- Authorized dealer network:



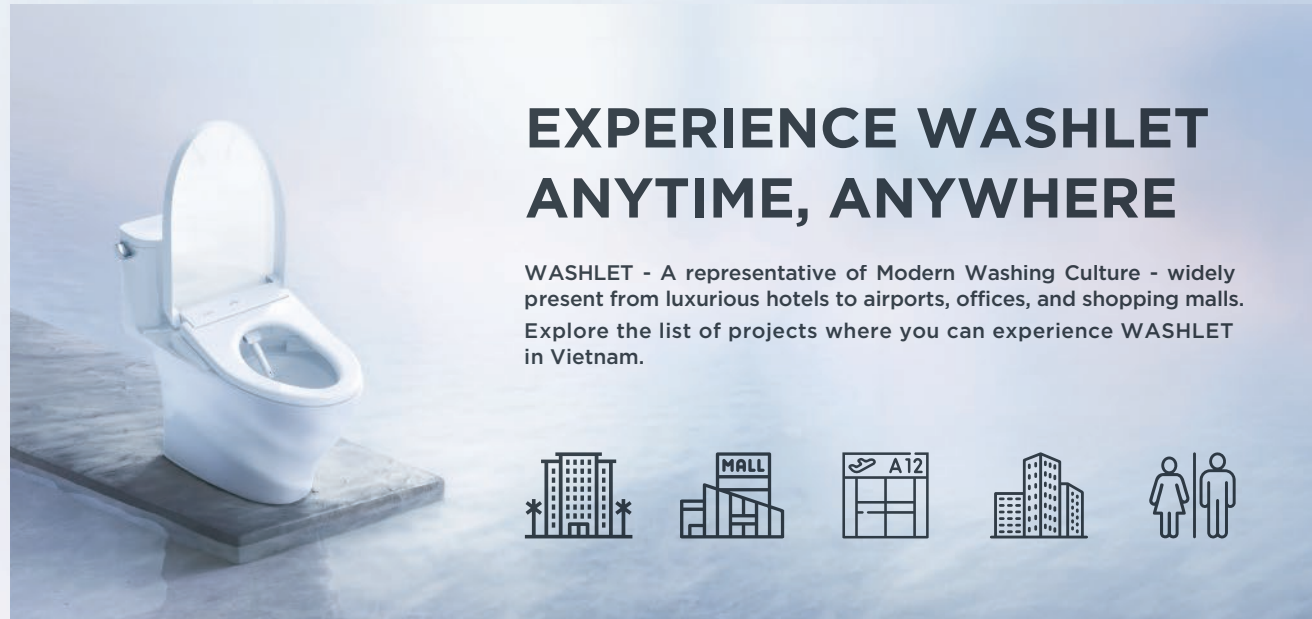
FIND THE NEAREST AUTHORIZED DEALER

- Hotels & Other Locations: Refer to pages 44-45.

**7 Where can I buy the authorized WASHLET?**

- You should buy a WASHLET from TOTO's authorized dealers / distributors to ensure quality and the best warranty service.
- Customers can find more information about products, prices, and promotions on our website: [www.vn.toto.com](http://www.vn.toto.com)





REGION	TYPE	NAME	ADDRESS
NORTHERN REGION	Hotel	Lotte Center Hanoi	54 Lieu Giai, Cong Vi Ward, Ba Dinh District, Hanoi
	Hotel	Mövenpick Living West Hanoi	21 Duy Tan, Dich Vong Hau Ward, Cau Giay District, Hanoi
	Hotel	Grand Mercure Hanoi	9 Cat Linh, Quoc Tu Giam Ward, Dong Da District, Hanoi
	Hotel	Novotel Hanoi Thai Ha	2 Thai Ha, Dong Da District, Hanoi
	Hotel	Sofitel Legend Metrople Hanoi	15 Ngo Quyen, Hoan Kiem District, Hanoi
	Hotel	Pullman Hai Phong Grand Hotel	12 Tran Phu, Ngo Quyen District, Hai Phong
	Office	Taisei Square Hanoi Building	289 Khuat Duy Tien, Cau Giay District, Hanoi
	Office	Heritage West Lake Building	677 Lac Long Quan, Phu Thong Ward, Tay Ho Dist., Hanoi
	Office	CornerStone Building	16 Phan Chu Trinh, Hoan Kiem District, Hanoi
	Airport	Business class lounge at Noi Bai International Airport	4th Floor - Station T2 - International airport Noi Bai, Phu Minh commune, Soc Son District, Hanoi
CENTRAL REGION	Hotel	Dana Marina Hotel, Da Nang	47 Vo Van Kiet, Phuoc My Ward, Son Tra Dist., City. Danang
	Hotel	Courtyard by Marriott Danang Han River	58 Bach Dang, Hai Chau 1 Ward, Hai Chau Dist. City. Danang
	Hotel	Florence Da Nang	99 Nai Nam 8, Hoa Cuong Bac Ward, Hai Chau Dist., City. Danang
	Showroom	Toyota Okayama Da Nang	09 Pham Hung, Hoa Chau Ward, Cam Le Dist., City. Danang
SOUTHERN REGION	Mall	Aeon Mall Hue (disabled room)	Lot TM-DV7, Area A, An Van Duong New Urban Area, An Dong Ward, City. Hue, Thua Thien Hue province
	Hotel	Hotel Nikko Saigon	235 Nguyen Van Cu, Nguyen Cu Trinh Ward, Dist. 1, HCM
	Hotel	The Reverie Saigon	22-36 Nguyen Hue, Ben Nghe Ward, Dist. 1, Ho Chi Minh
	Hotel	Sotetsu Grand Fresa Saigon	8 Ly Tu Trong, Ben Nghe Ward, District 1, City. Ho Chi Minh
	Hotel	Park Hyatt Phu Quoc	Hamlet 7, An Thoi Town, Phu Quoc Island, Kien Giang
	Hotel	JW Marriott Cam Ranh Bay Resort & Spa	Lot D4C, Cam Ranh Peninsula tourist area, Cam Hai Dong Commune, Cam Lam Dist., Khanh Hoa
	Hotel	Nara Binh Tien Golf Club	Binh Tien Village, Cong Hai Commune, Thuan Bac District, Ninh Thuan Province
	Hotel	Regent Phu Quoc	Phu Quoc Marina Resort and Entertainment Complex, Bai Truong, Duong To, Phu Quoc Island, Kien Giang
Hotel	Hyatt Regency Ho Tram Resort & Spa	Coastal Road, Phuoc Thuan Commune, Xuyen Moc District, Ba Ria - Vung Tau Province	

## NETWORK OF AUTHORIZED DISTRIBUTORS & DEALERS



## TOTO SHOWROOMS IN HANOI & HO CHI MINH CITY



### TOTO SHOWROOM HANOI

Address: 2nd Floor, Tower 2, Capital Place Building, 29 Lieu Giai, Ngoc Khanh Ward, Ba Dinh District, Hanoi  
 Opening time: 9:00 - 12:00 & 13:00 - 16:00 | Monday - Sunday (Except for Holidays)  
 Hotline: (024) 3 771 4461



### TOTO SHOWROOM HO CHI MINH





Address: Building 1A, 1A Pham Ngoc Thach, Ben Nghe Ward, District 1, Ho Chi Minh  
 Opening time: 9:00 - 12:00 & 13:00 - 16:00 | Monday - Sunday (Except for Holidays)  
 Hotline: (028) 3 8229510 - (028) 3 8229519





# TOTO

TOTO VIETNAM CO., LTD

-  [vn.toto.com](http://vn.toto.com)
-  1800 55 88 30
-  [congtytotovietnam](https://www.facebook.com/congtytotovietnam)
-  [TOTOVIETNAMOFFICIALCHANNEL](https://www.youtube.com/channel/UC...)

## Ha Noi Branch

Floor 2, Tower 2, Capital Place Building, 29 Lieu Giai,  
Ngoc Khanh, Ba Dinh, Hanoi  
Phone: (84-24) 37714354 - Fax: (84-24) 37714355

## Da Nang Branch

Floor 10, ACB Building, 218 Bach Dang,  
Hai Chau, Da Nang  
Phone: (84-236) 3565261 - Fax: (84-236) 3565262

## Ho Chi Minh Branch

1A Building, 1A Pham Ngoc Thach, Ben Nghe,  
District 1, Ho Chi Minh City  
Phone: (84-28) 38229520 - Fax: (84-28) 38229522



FIND THE NEAREST  
AUTHORIZED DEALER



CLEANING & MAINTENANCE  
INSTRUCTIONS